

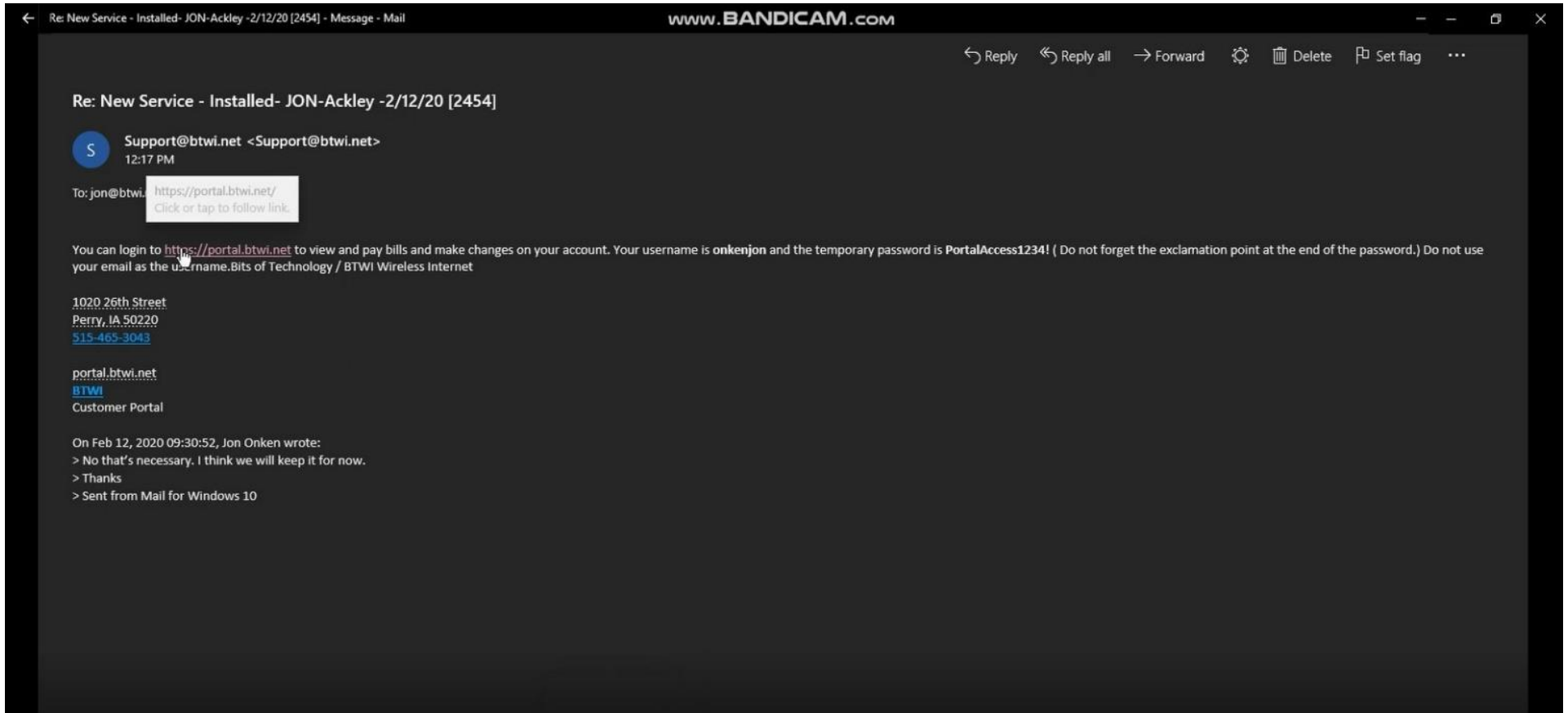


## Portal

### Using the features in your customer portal

This section gives you step by step pictures and explanations use the various features in your customer portal. If you are unable to complete the task please refer to the corelating video at [www.btwi.net](http://www.btwi.net) or call support at 515-465-3043.

## Portal Link Email




## Portal Login

www.BANDICAM.COM

portal.btwi.net

Language English



**Username**

**Password**

[Login](#) [Forgot username or password?](#)

[New portal user? Register an account here!](#)

# Portal Main Page

The screenshot displays a web portal interface for BTWI. The browser's address bar shows the URL 'portal.btwi.net/portal/billing' and the page title is 'www.BANDICAM.COM'. The navigation menu includes 'Billing', 'Support Tickets', 'Data Usage', and 'Contracts'. The user is logged in, with 'My Details' and 'Log Out' options available. The language is set to 'English'. The main content area is divided into two sections: 'Amount Due' and 'Account Details'. The 'Amount Due' section shows a balance of '\$0.00' and a 'Make a payment' button. The 'Account Details' section lists the following information:

Account Number	1245237
Total Balance	\$0.00
Next Billing Date	Mar 10, 2020
Next Billing Cycle Amount	\$0.00

Below the account details, there are tabs for 'Invoices', 'Credit Cards', and 'Bank Accounts'. The 'Invoices' tab is active, showing a table with columns for 'Date', 'No.', 'Amount Due', 'Due Date', and 'Download'. The table is currently empty, displaying 'No invoices found.'

Portal bank account information can be entered here

The screenshot shows a web browser window with the URL `portal.btwi.net/portal/billing`. The page features a navigation bar with links for Billing, Support Tickets, Data Usage, and Contracts, along with user options for My Details and Log Out. A language dropdown is set to English. The main content area is divided into two sections: 'Amount Due' and 'Account Details'. The 'Amount Due' section displays '\$0.00' and a 'Make a payment' button. The 'Account Details' section lists: Account Number (1245237), Total Balance (\$0.00), Next Billing Date (Mar 10, 2020), and Next Billing Cycle Amount (\$0.00). Below these is a 'Bank Accounts' section with tabs for Invoices, Credit Cards, and Bank Accounts. A '+ Add new bank account' button is present. A table below the tabs shows 'No bank accounts on file.' with columns for Account Number, Auto Pay, and Action.

Account Number	Auto Pay	Action
No bank accounts on file.		

Portal credit card information can be entered here

The screenshot shows a web browser window with the URL `portal.btwi.net/portal/billing`. The page features a navigation menu with 'Billing', 'Support Tickets', 'Data Usage', and 'Contracts'. A 'Language' dropdown is set to 'English'. The main content area is divided into two sections: 'Amount Due' and 'Account Details'. The 'Amount Due' section displays '\$0.00' and a 'Make a payment' button. The 'Account Details' section lists: Account Number (1245237), Total Balance (\$0.00), Next Billing Date (Mar 10, 2020), and Next Billing Cycle Amount (\$0.00). Below these is a 'Credit Cards' section with tabs for 'Invoices', 'Credit Cards', and 'Bank Accounts'. A '+ Add new credit card' button is present. A table header for credit cards includes 'Last 4 Digits', 'Expiration', 'Auto Pay', and 'Action', with the message 'No credit cards on file.' below it.

Last 4 Digits	Expiration	Auto Pay	Action
No credit cards on file.			

Portal tickets can be sent to BTWI through the portal ticketing system

